

## **CODE OF CONDUCT**

By submitting my application to participate as a Vendor in the Birmingham Farmer's Market, I have the understanding that:

- 1. It is the purpose and intention of the Birmingham Farmers Market to serve our community with wholesome market items and to create a family friendly atmosphere to enhance the quality of life for our residents and local businesses.
- 2. I understand that the Birmingham Farmers Market reserves the right to reject my application, if it is in the Manager's best judgment or if the goods and merchandise are not compatible with the overall concept of the Birmingham Farmers Market, or if there is a need to limit the number of vendors selling the same or similar products.
- 3. I understand that the Birmingham Farmers Market has the authority to oversee and enforce all Market Rules and Guidelines.
- 4. The Manager has the right to refuse my participation at any time, for any reason the Manager believes is appropriate, reasonable, or for violating this Code of Conduct.
  - 5. I understand that I am agreeing to abide by the following Code of Conduct:
    - Vendors will follow all federal, state, and local laws.
    - Vendors will follow all Birmingham Farmers Market Rules and Regulations.
    - All participants of the Birmingham Farmers Market shall behave in a professional manner while setting up for the Market, during the hours of operation of the Market, and during the time spent closing down the Market.
    - Vendors shall not demean or make negative comments about, in any form or fashion, other vendors, their products, spaces, Birmingham Farmers Market staff, or patrons.
    - Conduct that is harmful to someone's reputation and/or business will not be tolerated. This includes social media outlets.

- Any grievance regarding another vendor's pricing habits, displays, conduct, or other complaints specifically related to the person's involvement in the Market should be directed to the Market Manager, not to the vendor in question.
- Threatening behavior towards any person whether verbal or physical will not be tolerated.
- Destruction of any property or threats to property, abusive language, yelling, or sexual harassment of any kind will not be tolerated. Any party involved in these, and any other inappropriate behaviors, will be asked to leave the Market without refund.
- Vendors will be courteous to customers, other vendors, and Market staff at all times.
- Vendors will not disparage, or in any other way disrespect members of the public or businesses.
- Vendors will provide a clean, sanitary, and visually appealing environment. This
  includes appropriate, clean clothing that is appropriate for a family friendly
  environment.
- Any sound producing activities, and odors should be kept at a level that is respectful of all other Market vendors and visitors.
- Vendors shall not "hawk" their product, which means, calling aloud to passerby's
  who have not yet expressed an interest in the vendor's goods, advertising, or
  demonstrating selling, or attempting to sell goods outside of the assigned stall
  space without obtaining permission from the Market Manager.
- Smoking of any kind is prohibited in vendor booths and throughout the market. This includes the use of any vaping products.
- Vendors must be responsible for removing all trash items from their space.
- Only service animals are allowed in vendor booths.
- The term "vendor" in this Code of Conduct includes vendors, employees of vendors, and any assistants, guests, family members, companions, and other persons under the vendor's control or associated with the vendor.