

Advertising and Marketing Committee Meeting

Thursday, May 18, 8:30 a.m. 151 Martin Street, Birmingham, MI City Hall Conference Rooms 202 & 203

Committee Members: Kay (Chair), Eid, Fenner, Lundberg and Pohlod

9

Staff: Cristina Sheppard-Decius, Executive Director;

Erika Bassett, PR Specialist

AGENDA

- Welcome and Attendance
- 2. Approval of Minutes April 20, 2023
- 3. Public Comment
- 4. Social Media and Website Analytics Report
 - Bounce rate update
 - 2023 Metrics/Goal
- Spring/Summer Event Video Edits: https://app.frame.io/reviews/10865cad-59a7-4749-97d5-4aac31f810b1/004707d8-1153-45a0-b363-4c9930e87dc7
- 6. Business Feature Stories/Videos
- 7. Digital Marketing Proposals FYE2024
- 8. Niche Marketing
 - Rose Soiree Update
 - Thursday Nights Feedback from Merchant Meeting
 - Sunday Funday Identifying Who's Open
 - Regional Tourism Focus Group
- 9. Strategic Plan Tasks and Timelines
- 10. Ongoing/On-Deck
 - BSD Benefits Materials
 - Branding Proposals
 - Website
 - · Reuse of Birmingham Bucks Not Expended

Goals

External

- Increase Local Frequency
- Expand Regional Attraction, Tourism & Extend Stays
- Diversify & Balance Business & Product Mix
- Improve Ease of Access & Connectivity

Internal

- Increase BSD Value
- Sustain Services & Appeal

Marketing and Advertising Committee Meeting Minutes 151 Martin Street, Conference Room 202 & 203 April 20, 2023

In Attendance: Z. Kay (Chairperson), A. Pohlod, C. Fenner, C. Sheppard-Decius, E.

Bassett, C. Quezada

Absent: J. Lundberg, S. Eid

The meeting was called to order at 8:44 a.m.

There was no public comment.

Approval of Minutes: Motion by Pohlod, seconded by Fenner, to approve the minutes dated March 16, 2023.

Social Media and Website Metrics – March Data: Bassett presented the March Social Media and Website Analytics report. Data was tracking as expected. Instagram experienced a significant boost in engagement contributed to the social media reel from the spring fashion photo shoot. Bassett to discuss web bounce rate with Miles.

Spring Fashion Video and Insert Update: The spring fashion insert is complete and will be distributed via Seen Magazine to homes on May 1. The BSD office will receive additional copies of the magazine. A digital version of the insert, social media images and reels should be completed within the next week and will start being promoted in May. BSD staff will begin to update the spring/summer video with Seen Media.

Niche Marketing:

- Restaurant Features: The Committee discussed the opportunity to promote not only
 restaurants, but also retailers and select service businesses to increase traffic to the
 BSD website/partner referrals. The Committee reviewed a proposal from MetroMode
 and digital content from Bureau Detroit. The BSD will request a revised 6-feature
 proposal from MetroMode and their audience breakdown and click through rates by
 region, and will reach out to Bureau Detroit for capabilities and pricing. Z. Kay advised
 that the Committee would need to establish criteria on how businesses are selected prior
 to moving forward. The Committee also discussed potentially partnering with the
 Business Development Committee on this initiative.
- Rosé Soirée: Sheppard-Decius provided an update on the event. Sheppard-Decius will
 connect with Caps & Conquer to confirm participation. The marketing budget for the
 week-long event will be \$15,000. Diners participating in the event can enter to win a
 \$1,000 Birmingham Bucks e-Gift Card.

Website Update: Bassett provided an update on the Miles contract, and February and March invoices. Sheppard-Decius advised that BSD staff is investigating web hosting and CRM solutions, and is targeting the fall to implement a new domain (www.downtownbirminghammi.com).

Re-Use of Bham Bucks Not Expended with Upcoming Conferences: Sheppard-Decius reported that bucks were distributed during the Spring Stroll event. The Committee discussed various opportunities to giveaway remaining bucks:

• Farmers Market Ideas:

- o Win a \$100 bucks gift card weekly or a one-time \$500 bucks gift card
 - Join our email list to enter
 - Social media posts (share, tag, follow) to enter

General:

- Social media posts (share, tag, follow) to enter
- Support other summer marketing initiatives/events (exclude movie nights)

Other Business:

- Sheppard-Decius to schedule a joint Special Events and Marketing Committee Meeting
- Sheppard-Decius to schedule Quarterly Committee Chair Meetings
- Moving forward, Committee agendas should include a 1-pg strategic plan objectives on the reverse side
- Marketing Committee agenda keep ongoing projects on the agenda, even if not a topic
 of discussion at that particular meeting. Add branding scope of work, website update to
 May Marketing Committee agenda.
- Pohlod requested that relevant City of Birmingham and other events happening downtown, be added to the BSD calendar. Only events that meet the BSD's criteria and have submitted a special events permit will be considered.

The meeting ended at 10:01 a.m.

Drafted by: E. Bassett

Reviewed by: C. Sheppard-Decius

April Advertising and Marketing Report

Tunff: a

Top FACEBOOK Posts

Current Month

12.625

14,014

958

19

FACEBOOK

Page Likes

Page Visits

New Likes

Reach

Date Range: 4/1/2023 - 4/30/2023 +/- 2022 Month +/+0.4% -- -- Page Followers -50.5% 8.266 +69.5% Reach

454

25

+111%

-24%

FOUND OBJECTS	Downtown Birminin April 1, 2023 at 10:00 AM 10:324776051604 Interactions	Boost post	oje	
Overview Performance Performance Reach ©	th 41 reactions Fired previous Engagements ©	G Comments	Thank you to ex April 17, 2023 at 7.51 in \$1,003	Foot port veryone who participated in the Spring ! PM PM Scomments 1 Share
2,735	41	Overview Perform	ance Food preview	
		Reach ©	Engagements 0	Negative interactions

Previous Month

12,569

28,315

1,458

305

-34.4%

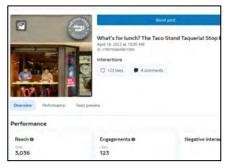
-93%

HIGHLIGHTS:

- Paid Reach 5,454 vs. 30,800 in March
- April social media focus: Spring Stroll event, spring fashion teaser, shopping and dining, and business highlights
- Month over month, reach was down 50% on Facebook and 68% on Instagram. New likes/followers were down 93% on Facebook and up 40% on Instagram. Year over year, reach was up 70% on Facebook and 142% on Instagram. The month over month reduction was likely due to to less paid advertising in April.
- Website: Month over month, users were up 33% and page views up 18%. Year over year, users and views were up 31% and 11%, respectively.

Current Month Previous Month +/- 2022 Month +/-

Page Followers	6,025	5,915	-1.9%		
Reach	9,172	28,525	-67.8%	3,789	+142.1%
Profile Visits	694	596	+16.4%	469	+47.9%
New Followers	110	79	+39.2%		



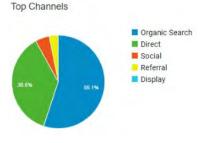


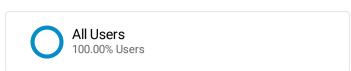
Top INSTAGRAM Posts

Website Performance Metrics

	Current Month	Previous Month	+/-	2022 Month	+/-
Users	6,262	4,697	+33.3%	4,752	+31.7%
Page Views	12,242	10,347	+18.31%	11,024	+11%
Bounce Rate	63.12%	53.97%		50.1%	
Avg. Duration	1:18min.	1:33min.		1:38min.	
Partner Referrals	538	539	0%	452	+19%

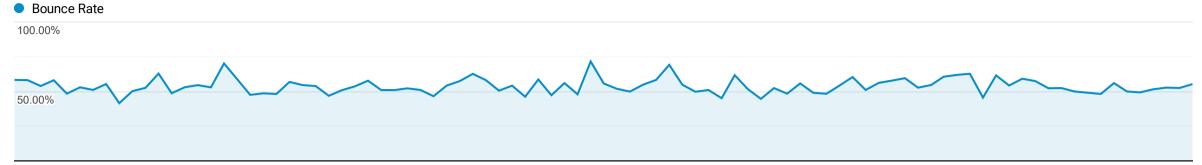
і гаттіс	Pageviews	% Pageviews
1. / home	2,125	17.36%
2. /calendar	1,699	13.88%
3. /visitors/farmers-market	1,489	12.16%
4. /shops	1,196	9.77%
5. /dine	811	6.62%
6. /things-to-do	397	3.24%





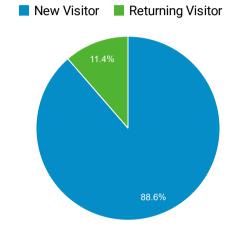
Jan 1, 2023 - Apr 1, 2023

Overview



February 2023 March 2023 April...

Users New Users Sessions Number of Sessions per User 12,307 1.20 12,501 14,947 Pageviews Pages / Session Avg. Session Duration **Bounce Rate** 28,326 1.90 00:01:39 54.03%



Language	Users	% Users	
1. en-us	11,538		92.27%
2. en-gb	247	1.98%	
3. en-ca	172	1.38%	
3. en-ca4. c5. en6. ja	171	1.37%	
5. en	62	0.50%	
6. ja	39	0.31%	
7. ko-kr	38	0.30%	
8. de-de	33	0.26%	
9. en-au	32	0.26%	
10. zh-cn	24	0.19%	

Month	Event	Flight Dates	Media Programs	Total Impressions	Total Month Spend	Spend
	Day on the Town Summer Video	7/1-1/29 1/1-1/7	Social, Display, PreRoll (:30 Waymark) OTT, Social	Social: 170-450 clicks Display: 80,000 PreRoll: 333,333 OTT: 52,632 Social: 170-450 clicks	ง ง ง	2,500 2,500 5,000
August	Summer Video Farmers Market	8/1-8/31 8/1-8/31	OTT, Social Display,PreRoll (:30 Waymark)	OTT: 52,632 Social: 170-450 clicks Display: 80,000 PreRoll: 33,333	w w w	2,500 2,000 4,500
September	Farmers Market	9/1-9/30	Display, PreRoll (:30 Waymark)	Display: 80,000 PreRoll: 33,333	ν ν	2,000
October	NO MARKETING					
November	Holiday Video General Holiday Winter Market Event (12/1-12/3)	11/13-11/30 11/1-11/30 11/13-11/30	PreRoll (:30 Waymark) Social, OTT Display, PreRoll (:30 Waymark) Display, PreRoll (:30 Waymark)	PreRoll: 33,333 Social: 170-450 clicks OTT: 78,947 Display: 80,000 PreRoll: 33,333 Display: 80,000 PreRoll: 33,333	ง ง ง ง	4,500 2,000 2,000 8,500
December	General Holiday Event Digital Holiday Giff Guide Winter Market Event (12/1-12/3)	12/1-12/24 12/1-12/24 12/1-12/3	Display, Social, OTT Display Display, PreRoll (:30 Waymark)	Display: 80,000 Social: 170-450 clicks OTT: 78,947 Display: 80,000 Display: 80,000 PreRoll: 33,333	" ν ν ν ν	4,500 1,000 2,000 7,500
January	TBO EVENT	TBD	Social, Display, PreRoll (:30 Waymark)	Social: 170-450 clicks Display: 80,000 PreRoll: 333,333	w w	2,500
February	TBD EVENT	TBD	Social, Display, PreRoll (:30 Waymark)	Social: 170-450 clicks Display: 80,000 PreRoll: 333,333	₩	2,500
March	NO MARKETING					
	TBD EVENT	TBD	Display	Dislpay: 80,000	S	\$1,000
	Spring Fashion Restaurant Week Farmers Market	78D 78D 78D	Social, PreRoll (:30 Waymark) Display Display, PreRoll (:30 Waymark)	Social: 340-900 clicks PreRoll: 33,333 Display: 80,000 Display: 80,000 PreRoll: 33,333	ω ω ω ω	2,000 1,000 2,000 5,000
	Restaurant Week Summer Video Farmers Market	18D 18D 18D	Display OTT, Social Display, PreRoll (:30 Waymark)	Display: 80,000 OTT: 52,632 Social: 170-450 clicks Display: 80,000 PreRoll: 33,333	⋄⋄⋄	1,000 2,500 2,000 5,500
				TOTAL SPEND		\$44,000

BIRMINGHAM The Shopping District

July'23-June'24 Digital Media Plan



Welcome to Beasley!

Timeline: July 2023 – June 2024



Access to premium inventory which can be custom-tailored for your intended target audience.

Marketing Strategy

- Highlight various events throughout the year
- Feature Businesses: shopping, dinning and services
- Create a call-to-action
- Grow your database

Beasley Media Group in partnership with the Birmingham Shopping District will education consumers on all the wonderful things the City of Birmingham has to offer. The City of Birmingham is vibrant and prosperous, but still maintains that small town feel. Downtown Birmingham is the center for Business, social and cultural activities! We will focus on the consumers experience through targeted digital tactics!



Agenda

- OTT
- Display Ads
- Pre-Roll
- Targeted Social

OTT LANDSCAPE



HIGHER

Larger Screen (CTV) Longer Viewing Duration

OTT PREMIUM

Network Apps & vMVPDs (FEP)

Siscovery















CONSUMER ENGAGEMENT

Long-Form
Pre-Roll
10 - 22 minutes

Carpool Karaoke with James
Corden, Seth Meyers Monologue



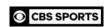
LOWER

Smaller Screen (Mobile)
Shorter Viewing Duration

OTT PLUS

TV-Like Websites (Pre-Roll)

CNM Money











LESS

Scale/Data Layer Balance Lower Data Match Rate

DATA TARGETING

MORE

Data Usage Needed More Cookie based targeting

Access Premium Channels & Apps

Extensive Relationships with best-in-class video platforms ensures quality performance and priority placement across hundreds of trusted publishers like Discovery, A+E, HGTV, BET and more.

Distribution Across Multiple Platforms...



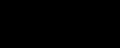




INTEGRATED INVENTORY ACROSS COMMON PROGRAMMING TYPE









Scheduled OTT Programming

Live Event Programming

On Demand Programming

SAMPLE OF OUR ROSTER OF CONTENT PARTNERS.



















































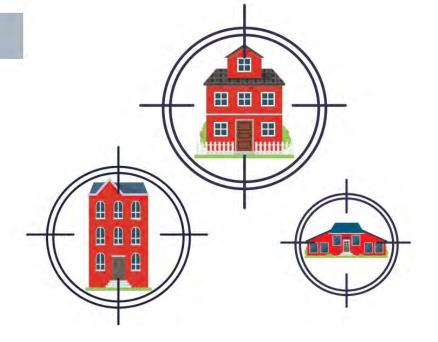


Targeted Display Ads + Pre-Roll

Addressable targeting is the modern version of Direct Mail, with the ability to target multiple devices at the single-address level, working with your existing database. We can upload your street addresses into our database and automatically convert them into geofences. If you do not have a database of addresses, not to worry! We have our own database full of different selections (demographics, interest, etc.) you can choose from and we can create an audience that matches your target market for you.

Benefits

- Highly precise and scalable
- Target specific household and business addresses
- Enhance the results of TV campaigns, direct mail campaigns, and other marketing efforts that target specific households
- If you do not have a database of addresses, we can create one for you with our addressable audience curation tool





Target Segments



Demographic:
Adults 25+
Presence of Children
(based on the event)



Interest:
Shopping & Dinning
Entertainment/Activities
(based on the event)

Media Plan

Monthly Deliverables July'23-June'24

Target Zip Codes:

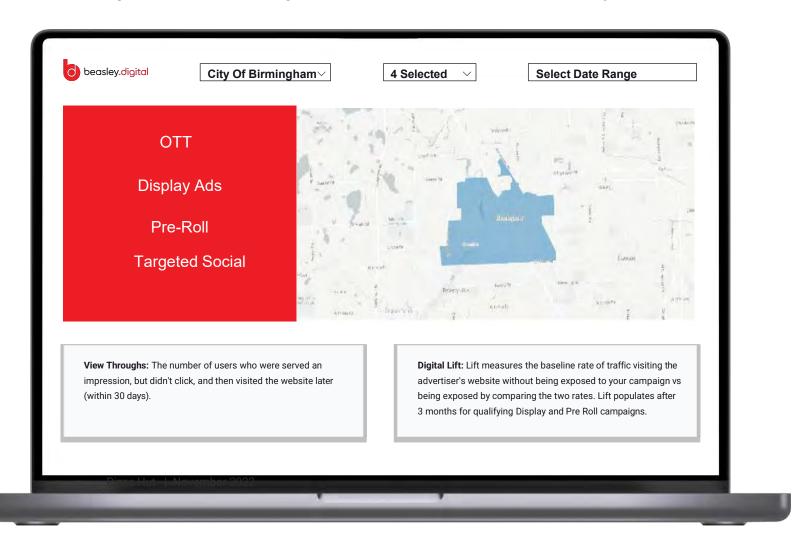
48072 (Berkley), 48025 (Beverly Hills), 48009 (Birmingham), 48301 (Bloomfield Hills), 48302 (Bloomfield Hills), 48304 (Bloomfield Hills), 48070 (Huntington Woods), 48069 (Pleasant Ridge), 48306 (Rochester Hills), 48307 (Rochester Hills), 48309 (Rochester Hills), 48067 (Royal Oak), 48073 (Royal Oak), 48084 (Troy), 48085 (Troy), 48098 (Troy), 48322 (West Bloomfield), 48323 (West Bloomfield), 48320 (Sylvan Lake), 48025 (Franklin)

Product	Description	Total Impressions	Total Net Cost
ОТТ	Target Demo: A25+ with Dinning and Shopping behaviors :15 or :30-second video All devices/cross-device Full episode player/FEP short-form Full Network Zip codes provided Retarget up to 30 days	52,632	\$2,000
Targeted Display Ads	Addressable display ad Target segments: A25+ Interests: shopping & dinning Devices: cross device (mobile + desktop) Zip codes provided Retarget up to 30 days	80,000	\$1,000
Targeted Pre-Roll	Addressable Pre-Roll Ads Target Segments: A25+ Interests: shopping & dinning Devices: cross device (mobile + desktop) Zip codes provided Min Spend Required: \$1,000 Retarget up to 30 days	33,333	\$1,000
Targeted Social	:15 or :30-second Video Consumers who have visited specific cities within the last 30 days Targeting A25+ with Dinning & Shopping behaviors Zip codes provided Beasley Media Group will need read only access to your Facebook page	150-450 clicks per month	\$500
	Please reference attached investment breakout July'23- June'24		



Analytics | Transparent Reporting

See a full breakdown of key performance metrics for all of your campaigns across all channels. With our detailed analytics, you'll never have to guess what's working and what's not. Data is refreshed daily and accessible 24/7.



AGREEMENT





Client Name: Birmingham | The Shopping District

Events: Day on the Town, Summer, Farmers Market, Holiday, Spring Fashion, Restaurant Week, etc...

Flight Dates: July'23-June'24

Total Net Investment: \$44,000*

*Please reference investment breakout excel grid

Accepted by:	Date:

Terms:

When completed and signed, the above individual agrees to participate in said promotion and be responsible for total payment of the cost indicated. Proof of program commitment will be provided in the form of an invoice and statement.

All media schedules, programs, targets, tactics, events outline in this agreement are subject to change per the client's direction.

All contracts are cancellable with a two-week notice.









Birmingham Shopping District 2023 Campaign

AMERICA'S #1 AUDIO COMPANY

REACHING 9 OUT OF 10 AMERICANS EVERY MONTH

RADIO · PODCASTS · DIGITAL · SOCIAL · INFLUENCERS · DATA · EVENTS



Concept

Create consistency throughout the year

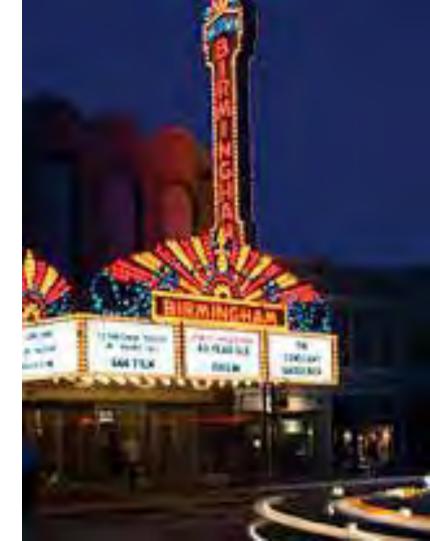
We have designed a campaign that combined a monthly digital location campaigned paired with a seasonal Social Endorsement Campaign with Shannon from Channel 955.

Target Shoppers

The location campaign will target people based on there they have been. We will target a 5-mile radius of Birmingham as well as people who frequent other downtown shopping areas such as Rochester, Royal Oak and Northville.

The Power of Influence

We will use Shannon from Mojo in the morning and her huge social following to promote specific events throughout the year.





The Conversation is Mobile

- Nearly half (46%) of consumers spend five hours or more on their phone on a daily basis.
- 78% of women and 64% of men spend more time on their phone than with their partner.
- Mobile commerce is expected to grow 12.2% in 2021, compared to 9.7% in ecommerce sales.
- As of Q1 2021, 69% of traffic share and 57% of order share was driven by mobile.
- Those who make an in-store visit after seeing a mobile ad spend an annual average of 27% more than those who never saw an ad.

Location-Based Display Ads

Target Mobile Shoppers and Drive Conversions

Leverage iHeart's location-based targeting to serve your message to mobile shoppers

- Target consumers based on proximity, where they've been, residential addresses, precise local weather conditions, their congressional district, and more
- Using GPS coordinates, ads are served to users on their mobile phones based on where they are in the physical world. Users can be targeted based on their current location and/or a previously visited location
- Direct consumers to a custom landing page with click to call capabilities, directions to the nearest dealer/retail location, click to cart ads, and/or brand's YouTube videos to drive further awareness about your product/offering and intent to purchase.

Elements: Shoppable Display across more than 100k mobile apps



Location-Based Ads When consumers are within the designated location radius, they are served a display an ad on their mobile device



 Critical Context is Provided
 Due to the nature of locationbased ad services, we provide highly-relevant info to the consumer, i.e. the distance to business location & opportunities

for more information.

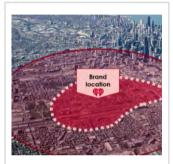


 Call-to-Action is Activated

When clicking the ad for more information, users are directed to a customized landing page with recommended actions such as driving directions, click to call, and drive to site

90% of retail commerce happens offline

Mobile Location Advertising



Location Based

- Be the last thing people see before making their purchase decision.
- When consumers are within the designated location radius, they are served an ad on their mobile device based on where they are or have been.



Call To Action

Secondary action measures:

- Driving directions
- Click to Call
- Digital Video
- Dynamic Maps
- Coupons etc.



Behavioral Audiences

- 100+ Behavioral Audiences
- Built on where users have been using location-based technology on mobile devices.



Brand Audiences

- Over 300 Brand Audiences Available.
- Reach Consumers based on where they have been or regularly shop.



Reporting

- Live Dashboard Updated Daily
- Location Based data points
- Conversion and store traffic measurement

Location is iHeartMobile

TARGETED REACH





Target audience segments based on Where They've BEEN recently



RESIDENTIAL

Target users NO MATTER WHERE THEY ARE NOW based on this specific home or business addresses (i.e. your loyal customers)



WEATHER

Enhance ad relevance based on precise LOCAL weather conditions



Connect with people based on their

based on their CONGRESSIONAL DISTRICT

MEASURABLE RESULTS



SECONDARY ACTIONS

Premium landing pages track consumers 'post-click'



STORE-VISITS

Measure exactly how many consumers are visiting your location



AUDIENCE INSIGHTS

Uncover the makeup of your customers/visitors

iHeartDigital Solutions: LOCATION

Award winning technology with the largest, richest database of location insights and opportunity

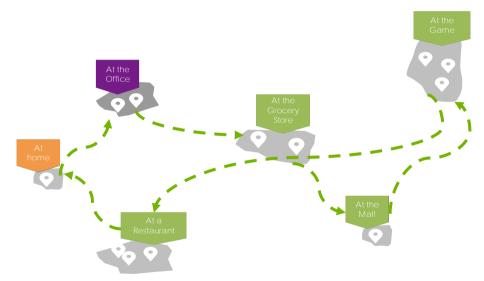
100K+ MOBILE APPS

100MM+ LOCATIONS MAPPED

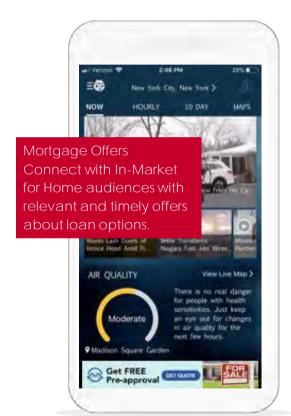
600MM MONTHLY REACH

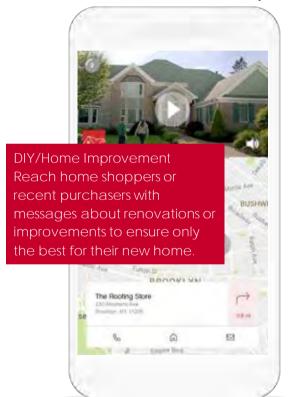
28 PATENTS FILED, 2 GRANTED

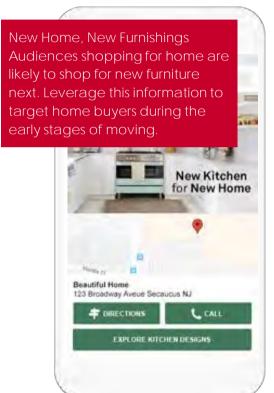
OPERATING IN 21 COUNTRIES



Creative Examples









The Social Conversation

- US Social network ad spending will reach a projected \$56.85 billion in 2022.
- There are more social media users today than there were people in 1971, 72% of US adults use at least one social media site.
- US Adults Avg. 70 minutes per day on a social media network.
- 69% of marketers said that social media marketing was the most effective channel for **performance marketing they've used**.
- 88% of P18-29 years old use social media.78% of P30-49, and 64% of P50-65.

iHeartMedia Influencers

The Original Influencers

iHeart has the most Influencers, with the most trust, across the most platforms.

- Thousands of national and local community influencers across broadcast, podcasts, streaming, social and more who can use and authentically recommend your products and services.
- Tap into the trusted human connection and conversations iHM personalities have with their fans to build brand awareness, shift perception and drive sales.
- Personality voiced creative, endorsements, product trial and recommendations, social posts and more - from :15 to :60 audio and video options.

Radio hosts are 2X more trusted than social media influencers

Paid Social Media

Reach Customers on Their Favorite Platforms

Leverage purpose-built software to connect and engage with consumers

- Wide audience reach with API partnership with 8 social publishers, including Facebook, Instagram, Snapchat, Pinterest, YouTube, Reddit, TikTok, and LinkedIn
- Real-time optimization and automatic daily adjustments based on client objectives and campaign performance

Elements: targeted display and video



72% of US adults use at least one social media platform



SHANNON MURPHY

Channel 95.5 / WKOL-FM / DETROIT

Station Information



Mon - Fri | 5am - 10am

Fan Army

With a huge loyal social media following across multiple platforms, Shannon connects with listeners during and long after the show is over.







134K @Mojoin themorn 74 5K

@cupcakeshannon

64K @ShannonMurphy

Biography

This cupcake loving yogi is your girl-next-door who brought her audience along for her wedding, and births of her very young children. She's an aspirational & influential media personality who still somehow has an easy and approachable personality. She is delightfully honest about what's happening in her life and doesn't shy away from disagreeing with the guys on the show. Shannon has a natural gift for connecting with people and clients love what she can do for them socially!

Examples





May & June 2023 Digital Campaign

# Digita	Start Date	End Date	Description	Agency Comm	Rev. Type	Impressions	СРМ	Sum
1	05/01/2023	06/30/2023	Influencer Generated Social May-June FB/IG	0%	Local Dig- Social	400000	\$10.00	\$4,000.00
2	06/01/2023	06/11/2023	Location Based Display Network June	0%	LOCAL DIGITAL	66666	\$15.00	\$999.99
3	05/08/2023	05/31/2023	Location Based Display Network May	0%	LOCAL DIGITAL	133333	\$15.00	\$2,000.00
4	06/12/2023	06/29/2023	Location Based Video Network June	0%	LOCAL DIGITAL	31250	\$32.00	\$1,000.00

Net Investment: \$8,000

July 2023-June 2024 Digital Campaign

PRODUCTS	CREATIVE SPEC	FLIGHT NAME	FLIGHT	IMPRESSIONS	AGENCY COMMISSION	GROSS CPM	GROSS COST	NET CPM	NET COST	ADDED VALUE	NOTES/TACTICS
Location Based Display Network	LOCATION BASED AD SIZES: NONE	Jan & Feb Location Display	01/08/2024 - 02/10/2024	166,666	0.00%	\$15.00	\$2,499.99	\$15.00	\$2,499.99	No	GEO: IIP CODE: 48009 TARGETING [EXTENDED NETWORKs]: Geofenoing: Torget consumers where they are now with Geofenoie Targetting; serving dat to mobile device users within a [4+]-mile radius of each of your business locations, around competitor locations, or other places where your key target consumer can be found. Audiences: Milemental, Cent., 194
Location Based Display Network	LOCATION BASED AD SIZES; NONE	March & April Location Display	03/01/2024 - 04/30/2024	333,333	0.00%	\$15.00	\$5,000.00	\$15.00	\$5,000.00	No	TARGETING (EXTENDED NETWORK)) - Geofands (Tope 1 concurrent where they are now with Geofance Targeting, senving add to mobile device with profit of the think radius of each of your business locations, around competitor locations, or other places whater your key target consumer can be found. Audiences: Militeratio, Gen.X, Gen.1
Location Based Video Network		NovDec.	11/20/2023 - 12/24/2023	125,000	0.00%	\$32.00	\$4,000.00	\$32.00	\$4,000.00	No	TARGETING [EXTENDED NETWORKs]: Geofending: Topper to onsumers where they are now with Geofence Targetting, serving dat to mobile device users within a [4+]-mile radius of each of your business locations, around competitor locations, or other places where your key target consumer can be found. Audiences: Milemental, Cent. 7, Gen. 1
Location Based Video Network		Sept.	09/01/2023 - 09/30/2023	62,500	0.00%	\$32.00	\$2,000.00	\$32.00	\$2,000.00	No	TARGETING (EXTENDED NETWORKS): Geofending: Topps on consumers where they are now with Geofence targetting, serving ast to mobile device users within a [s+]-mile radius of each of your business locations, around competitor locations, or other places where your key target consumer can be found. Audiences: Mileriand, Cent. 7, Gen. 12
Location Based Video Network		July	07/01/2023 - 07/31/2023	62,500	0.00%	\$32.00	\$2,000.00	\$32.00	\$2,000.00	No	GEO: IIP CODE: 48009 TARGETING [EXTENDED NETWORKS]: Geofencing: Torget consumers where they are now with Geofence Targetting, serving add to mobile device users within a [st]-mile radius of each of your business accritions, around competitor locations, or other places where your key target consumer can be found. Audiences: Milernian, Gen. Y., Gen I
Location Based Video Network		May	05/01/2024 - 05/31/2024	78,125	0.00%	\$32.00	\$2,500.00	\$32.00	\$2,500.00	No	GEO: IIP CODE: 48009 TARGETING [EXTENDED NETWORKS]: Geofencing: Torget consumers where they are now with Geofence Targetting, serving add to mobile device users within a [49]-mile radius of each of your business accritions, around competitor locations, or other places where your key target consumer can be found. Audiences: Milernial, Gen. X, Gen. I
Location Based Video Network		June	06/01/2024 - 06/30/2024	78,125	0.00%	\$32.00	\$2,500.00	\$32.00	\$2,500.00	No	GEO: IIP CODE: 48009 ARGETING [EXTENDED NETWORKS]: Geofencing: Target consumers where they are now with Geofence Targetting, serving add to mobile device users within a [41-imit radius of each of your business accritions, around competitor locations, or other places where your key target consumer can be found. Audiences: Millernial, Gen. X, Gen. I
Influencer Generated Social		Nov F8/IG	11/01/2023 - 11/30/2023	200,000	0.00%	\$10.00	\$2,000.00	\$10.00	\$2,000.00	No	GEO:DMA: Detroit MI TARGETING (EXTENDED NETWORKS): Generate awareness by using Facebook's advertising technology: - Rep.: 18-49 - Gender: Women - Users' must have interest in: Snopping mais, Shopping, Shop, Department store, Clothing, Antique, Soutiques, Drugstore, Fashion accessories, Jesveery, Footweer, Sports equipment. Gift card, Gift snop, Home improvement, Grocery store, Restourants, Radio broadcasting, Radio station, HeartRadio
				1,106,249		\$20.34	\$22,499,99	\$20.34	\$22 499 99		

Net Investment: \$22,500

May & June 2023 Campaign Summary

Social:	May, June	\$4,000
Shannon Talent Fee:	May, June	\$1,000
Location Targeting:	May, June	\$4,000

Net Investment \$9,000

July 2023-June 2024 Campaign Summary

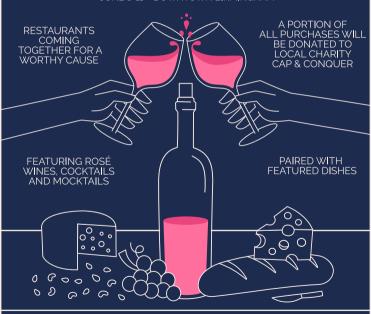
Social:	Nov	\$2,000
Shannon Talent Fee:	Nov	\$500
2023 Location Targeting:	July, Sept, Nov, Dec	\$8,000
2024 Location Targeting:	Jan-June	\$12,500
DOTT Shannon END:	July	\$2,500
Shannon Talent Fee:	July	\$500
WNIC Holiday:	Nov	\$3,500

Net Investment \$29,500



GO PINK, DINE & DRINK!

JUNE 5-11 · DOWNTOWN BIRMINGHAM



BROUGHT TO YOU BY:

bank≝ ann arbor BIRMINGHAM SHOPPING DISTRICT



JUNE 5-11 · DOWNTOWN BIRMINGHAM



A portion of all purchases will be donated to local charity Cap & Conquer, a 501(c)3 non-profit organization that provides financial and educational assistance to cancer patients in using scalp cooling caps to reduce hair loss during chemotherapy.

Scan to learn more

Scan to Enter-to-Win \$1000 Birmingham Bucks Shopping Spree each time youdine out and go pink





FIND OUT MORE AND SHOW YOUR PINK!





f birminnghamshoppingdistrict





#allinbirmingham #bhamsoiree

BSD STRATEGIC PLAN 2023-2026

GOALS	OBJECTIVE	TASK	RESPONSIBILITY	TIMELINE	KPI BENCHMARK	KPI 2024 GOAL
EXTERNAL GOAL 1:	OBJECTIVE: Grow brand loyal	ty of the district and businesses				
Increase Local Frequency (All Committees)		TASK: Increase local business awareness and patronage of	Marketing/Maintenance/Special			
		new businesses and long-time favorites through targeted	Events			
		marketing and wayfinding				
		TASK: Market businesses that offer frequent purchase and	Marketing			
		quick-serve products	AA Lutin /D in in			
		TASK: Distinguish the downtown brand voice and persona	Marketing/Busines			
		that is quintessentially Birmingham	Development/Special Events			
		TASK: Create and support community collaborations to build	Marketing/Special Events			
		repeat customers and connections with neighborhoods				
		(Integral to Goal: Sustain Services & Appeal)				
		luct consumer demands with business mix to capture sales				
	leakage (See Sub-Goals Below:	Diversify & Balance Business and Product Mix)				
		TASK: Recruit retail businesses that will appeal to office	Business Development			
		workers and residents to drive daily foot traffic, and reduce				
		risk of oversaturation of business types				
	OR IECTIVE: Make it apply and	engaging for consumers– from getting here to patronizing				
	businesses (See Sub-Goals Bel	ow: Improve Ease of Access & Connectivity)				
		TASK: Advocate, educate and engage businesses to	Marketing/Special Events/Business			
		collaborate in promoting consistent hours of operation	Development			
EXTERNAL GOAL 2: Expand Regional Attraction, Tourism and Extend Stays (Special Events and Marketing/Advertising Committees)		rowd of other communities by re-evaluating events and				
	promotions to support the needs	s and market demand, ie:				
		TASK: a signature event that leverages Birmingham's	Special Events			
		appeal, businesses and assets				
		TASK: Adult event(s) that connect businesses	Special Events			
		TASK: Incentivize patrons as opposed to discount-oriented	Marketing/Special Events			
		promotions				
	00 150711/5					
	OBJECTIVE: Leverage and market the downtown's broad appeal, shopping, dining and assets to regional areas					
	to regional aleas	TACK: Design and our street destruction and interest of the street of th				
		TASK: Package day-trip and weekend destination activities by connecting assets	Marketing			
		TASK: Create promotions that market niche shops	Marketing			
		TASK: Solidify brand message to incorporate in all	Marketing			
		communications	Iviai realig			
		TASK: Utilize social media influencers	Marketing			
	OBJECTIVE: Diversify and Bala	ance Business and Product Mix (See Sub-Goals Below)				
	OD IFOTIVE I	1				
	OBJECTIVE: Improve Ease of	Access and Connectivity (See Sub-Goals Below)				

BSD STRATEGIC PLAN 2023-2026

OALS	OBJECTIVE	TASK	RESPONSIBILITY	TIMELINE	KPI BENCHMARK	KPI 2024 GOAL
	OBJECTIVE: Identify, promo the downtown	te and recruit recommended businesses and products needed in				
EXTERNAL GOAL 3 & SUB-		TASK: Analyze tenant mix and district balance across price points, product types and depth.	Business Development			
GOAL A: Diversify and Balance Business and Product Mix within		TASK: Recruit businesses that will appeal to office workers and residents to drive daily foot traffic, and reduce risk of oversaturation of business types, ie: quick lunches/fast casual	Business Development			
Districts and Downtown- vide (Business		TASK: Increase awareness and brand loyalty of business mix through target marketing and wayfinding.	Marketing/Maintenance			
Development & Marketing/Ad Committees)		TASK: Build landlord relationships to influence recruitment of appropriate mix.	Business Development			
	OBJECTIVE: Retain and reci property owners, brokers and	Land Land Land Land Land Land Land Land				
		TASK: Encourage second floor locations with flexible zoning and market rates.	Business Development			
		TASK: Provide landlords and brokers with recruitment materials and data	Business Development/Marketing			
	OBJECTIVE: Increase aware guide entrepreneurs through	eness of the business start-up process and serve as a liaison to the process.				
		TASK: Provide a welcome packet to new businesses.	Business Development/Marketing			
		TASK: Create a start-up process flier and web landing page	Business Development/Marketing			
EXTERNAL GOAL 4 & SUB-	OBJECTIVE: Advocate and o	collaborate on balancing short and long-term parking needs				
GOAL B: Improve Ease of Access and Connectivity Maintenance/Capital		TASK: Help create and advocate for a curbside management plan with quick parking options, package pick-up areas, alley access and flexible parking for office and service workers.	Maintenance/Marketing			
mprovement, //arketing/Advertising and		TASK: Educate on shared parking value.	Maintenance/Marketing			
Special Events Committees)	OBJECTIVE: Guide consumers to downtown and businesses by identifying and connecting districts, assets and recreation					
		TASK: Inform, create, and support implementing a wayfinding plan	Maintenance/Marketing			
		TASK: Promote districts, assets and recreation in marketing materials and initiatives	Marketing			
		alance pedestrian and district connections for consumers, oss and within districts and along Woodward Avenue:				
		TASK: Enhance the placemaking of alleys and pedestrian connectors	Maintenance			
		TASK: Emphasize district identities as part of the BSD brand with communications and marketing	Marketing			
		TASK: Identify streetscape amenities, wayfinding, physical identifiers and pedestrian improvements needed	Maintenance			
		TASK: Communicate and market to residents both in and outside of districts	Marketing			
		TASK: Host district events and promotions, and extend existing promotions to districts.	Special Events/Marketing			
		TASK: Assess needs of maintenance programs and services by district	Maintenance			

BSD STRATEGIC PLAN 2023-2026

GOALS	OBJECTIVE	TASK	RESPONSIBILITY	TIMELINE	KPI BENCHMARK	KPI 2024 GOAL
INTERNAL GOAL 1:	OBJECTIVE: Increase Bu	siness and Resident Engagement & Collaborations				
Increase BSD Value (All		TASK: Foster community collaborations across businesses,	All committees			
Committees)		organizations and residents.				
,		TASK: Create coalitions, advisory, focus groups and education forums by business industry, district and residentia	Executive Committee (who else?)			
		areas	•			
		TASK: Communicate with residents to grow engagement and	Marketing			
		address needs				
		TASK: Recognize that the BSD also serves as a residential	Marketing			
		neighborhood				
	OD IECTIVE: Drawate and	d - h				
	return on investment	d showcase the role of the BSD by celebrating successes and the				
	return on investment	TASK: Establish, track and measure Key Performance	All Committees			
		Indicators (KPI) for meeting goals	All Committees			
			All Committees			
		TASK: Incorporate statistics and stories in communications				
		TASK: Build relationships with businesses and property	All Committees			
		<u>owners</u>				
	OR IECTIVE, Crow 45 - 5	rainess appropriate the supporting existing businesses with				
	OBJECTIVE: Grow the business economy by supporting existing businesses with resources and education					
	and oddodion	TASK: Increase attendance at merchants meetings by	(what committee?)			
		hosting them at ideal times, motivating locations and	(what committee:)			
		providing focused content.				
		TASK: Serve as an ombudsman for small businesses to	Business Development/Executive			
		streamline business start-up and permit process	Director			
		TASK: Develop a recommendation for streamlining the	Business Development/Marketing			
		business start-up process and BSD data collection				
	OBJECTIVE: Balance services and marketing amongst the district (Goal 2)					
		TASK: Recognize business milestones and district	Business Development			
		businesses TASK: Reassess holiday lighting across district	Maintenance			
		TAON. Reassess Holiday lighting across district	ividinice liance			
INTERNAL GOAL 2:	OBJECTIVE: Recruit and	retain a balanced mix of Board and Committee members consisting of	f			
Sustain Services & Appeal	businesses, property owne		•			
(All Committees)	, pp	TASK: Assess needs and gaps	All Committees			
(All Committees)			Executive Director/Executive			
		TASK: Provide Board training	Committee			
	OBJECTIVE: Balance bud	dget, staffing needs and workload				
		TASK: Create action plans for projects and programs	All Committees			
		TASK: Develop a five-year plan for the allocation of existing	Executive Director/Executive			
		funds and fund balance	Committee			
			Executive Director/Executive			
		TASK: Assess staff needs and develop a staffing plan	Committee			
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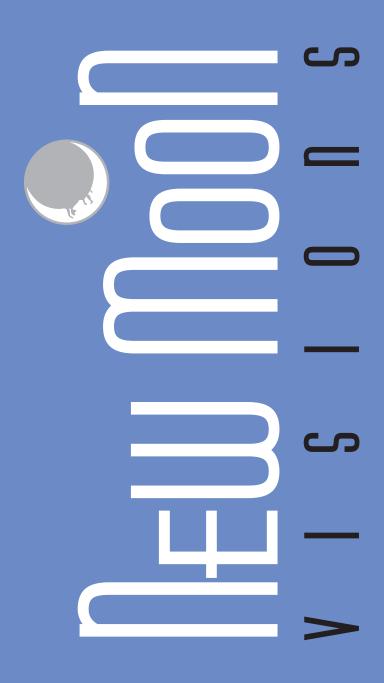
What's Your Vision?

New Moon Visions Place Branding & Marketing

Michigan | California

BIRMINGHAM MI LOGO AND SIGN/COLLATERAL TEMPLATES

Erika Bassett
PR Specialist
City of Birmingham & Birmingham Shopping District
Office: 248.530.1255 / Mobile: 248.320.5472
ebassett@bhamgov.org



Erika Bassett
PR Specialist
City of Birmingham & Birmingham Shopping District
Office: 248.530.1255 / Mobile: 248.320.5472
ebassett@bhamgov.org

Dear Ms. Bassett.

Thank you for considering New Moon Visions for your Logo and Sign/Collateral Templates work. Refreshing your promotional materials, with continuity is just the kind project that we get excited about – and we have the tools, personnel, and passion to serve.

When you shine brightly, it reflects on us.

New Moon specializes in branding places. In fact, we have done speaking engagements on place branding for the Michigan Downtown Association, the Michigan Chamber of Commerce, the Michigan Local Government Management Association, Central Michigan University, and the California Main Street Alliance. Through our experience, with various communities, we have developed the necessary skills and methods for working effectively with municipal administration teams, committees and volunteer boards. We've had the honor and honed our experience working with a variety of places, from small villages, to Main Street communities, to cities and major corridors, to tourist destinations, as well as business associations. We understand what it takes to gather input from the various stakeholders and guide the process in a productive direction toward consensus.

It would be an honor to work together for the success of Birmingham, Michigan. We are thrilled and appreciate the invitation to discuss the possibilities, and we look forward to the opportunity to serve you.

Sincerely,

Kim Rivera

Principal, Senior Creative Director



Place Branding & Marketing

1. NEW MOON, A HIGHLY EFFECTIVE AND QUALIFIED TEAM FIRM HISTORY & PERSONNEL

New Moon Visions, established in 1990, is an innovative marketing firm located in Downtown Plymouth, Michigan, with satellite office in southern California. Our business is flexible; we fine-tune the size and composition of our team of highly qualified independent professionals to meet the specific needs of your project. We provide the personal attention that some larger firms simply cannot give. With over 90 years of collective experience, we bring fresh ideas and a most sincere commitment to respect your needs and to exceed your expectation and satisfaction with the final package. New Moon Visions is an agency dedicated exclusively to creating brand identity and generating awareness for destinations.

Our team of creative professionals is easy to work with and accommodating throughout the process. You will see in the enclosed samples from our body of work that we are passionate about what we do. Over the past 30+ years, we have maintained an excellent reputation for dependability and working within time-lines while keeping an eye on cost-efficiency. We have the support and capacity to handle the workload, and we are dedicated to completing the project on time and on budget. As future needs arise, we would be glad to quote on additional projects. Our specialties include:

- Brand Identity
- Marketing
- Graphic Design
- Photography
- Illustration
- Magazine Publishing
- Print and Billboard Advertising
- Video Montages/Animated Gifs (for social)
- Map and Sign Design

- Web Design (look & feel)
- Event Promotion
- Consultation
- Facilitation

We've produced audience-grabbing materials for multiple organizations and communities from Michigan to California including: The Michigan Downtown Association, Michigan Local Government Management Association-Next Gen, Milford DDA, The Milford Memories Summer Festival, The Milford Police, The City of St. Louis, St. Louis DDA, Allen Park DDA, Plymouth DDA, The Plymouth Art in the Park Festival, Brighton PSD, Northville DDA, Petoskey DMB, Canton Township DDA, Canton Township Economic Development, Fenton DDA, The City of Fenton, Highland Township DDA, Hartland Township, South Lyon DDA, Oscoda Township, Pinckney DDA, Lakelands Trail Town District- Pinckney, Hamburg, Putnam, City of Milan, City of Monroe, Monroe DDA, Lake Orion DDA, Berkley DDA, Sparta TODAY, Main Street Vista Village, Main Street Oceanside, The Oceanside Harbor, City of Monterey Park Economic Development, City of Lathrop Parks & Recreation, City of Lathrop Economic Development, and City of Lathrop Government Services, and Saddleback Church-Rancho Capistrano.

OUR PHILOSOPHY

"Our goal is to make a powerful, sensory impression that conveys the look, feel, and experience of your "place" in a personal and interactive way for each target market."

- New Moon Visions



Place Branding & Marketing

ALISO VIEJO CALIFORNIA STAFF

Kim Rivera

Principal, Senior Creative Director

- 30+ years marketing and advertising design experience
- Associate's Degree, Design Oakland Community College
- Associate's Degree, Illustration Oakland Community College
- Past board member, Milford Downtown Development Authority for 7 years
- Served as president of the Milford Business Association for 2 years
- Award winning advertising design

Her grass roots experience, in addition to her countless hours of volunteer involvement with hometown events and community non-profits made it possible to understand what a town really needs to promote itself. From identity, to print, web design, and social media to community-inspired events - Kim relates to communities from every perspective in order to covey their true essence consistently in every medium.

PLYMOUTH MICHIGAN STAFF

Sharman Lamka

Advertising, Strategic Communications and Events Director

- 30+ years professional advertising and event promotion experience
- President of The FACES Foundation, a non-profit organization since 2006
- General Sales Manager WWWW 106.7FM Radio in Detroit
- Station Manager WNIC 100.3FM Radio in Detroit
- Bachelor of Arts from Michigan State University Journalism/French/
- Secondary Education Masters of Arts Business from Central Michigan University

Sharman loves retail. She's worked with retailers and service industries for over 30 years. She recognizes their need to reach potential customers with results oriented, cost effective and creative advertising.

Jennifer Thomas

Associate Creative Director, Writer

- 30+ years of copywriting, advertising and marketing experience
- Rich experience in the travel and tourism sector, with clients including AAA Travel, Continental Airlines, Holiday Inn, Crowne Plaza Hotels, and the City of Detroit
- Eleven years at Campbell-Ewald Advertising, Warren, M1 including serving as Vice President, Associate Creative Director over Continental Airlines account
- Author of "Motor City Memoirs," a collection of stories from notable people from in and around Detroit
- Numerous national and international copywriting awards

Years of experience and research into what motivates business and leisure travelers at home and abroad have given Jennifer unique insight and perspective. Her recognized abilities to identify and promote the aspects of locations and services that will draw travelers have earned her loyal clients and international recognition.



Place Branding & Marketing

2. RELATED EXPERIENCE NEW MOON WORK PORTFOLIO

Berkley DDA

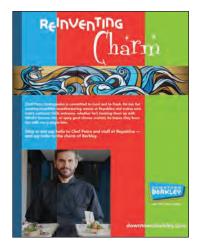
Brand Identity, Advertising Strategy, Marketing Collateral, Video Montage

Designers: Kim Rivera Sandra Hornyak

Writer: Jennifer Thomas

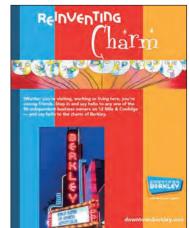














Lake Orion DDA

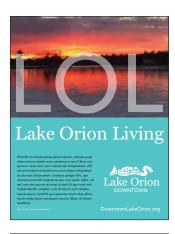
Brand Marketing Strategy, Advertising Campaign, Collateral and Plan, Social Media, Videos, & Consultation

This campaign won the award in 2020 for Best Marketing & Promotions for Community under 10K population from the Michigan Downtown Association

Designers: Kim Rivera Sandra Hornyak

Writer: Jennifer Thomas

Plan: Kim Rivera Sharman Lamka





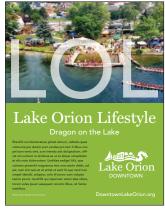
















Lake Orion DDA

Brand Advertising Campaign Billboards, LOL Event Logos

Designer Kim Rivera























Vista Village Brand Identity and Marketing Focus Group

Designers: Kim Rivera Sandra Hornyak

Writers: Kim Rivera Jennifer Thomas

Focus Group: Kim Rivera



Cool Place. Warm Welcome.









Petoskey DMB Brand Identity Advertising Strategy, Marketing Collateral and Plan

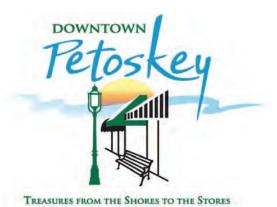
Designers: Kim Rivera Sandra Hornyak

Map Illustration: Kim Rivera

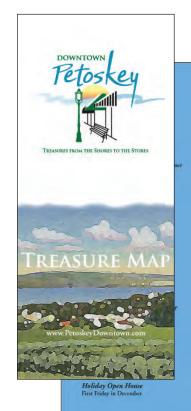
Writers: Kim Rivera Jennifer Thomas

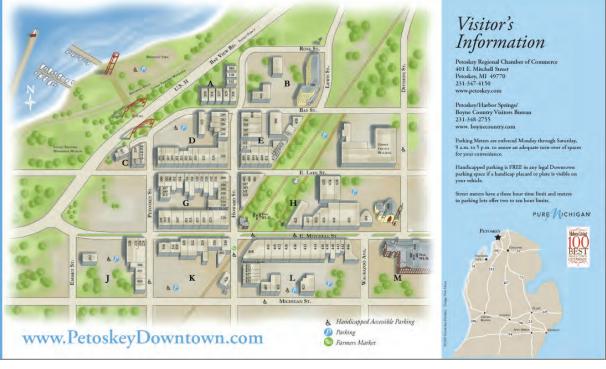
Plan: Sharman Lamka Kim Rivera

Website: Kim Rivera











Northville DDA Brand Identity, Advertising Strategy, Marketing Collateral and Plan **Event Promotion**

We teamed up with 1MJ and the community brand was well received!

Designer: Kim Rivera

Writer: Kim Rivera

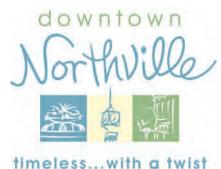
Plan: Kim Rivera

Photography: Diane Johnson

> Walking Map Film Friendly Northville

Visit our Facebook Page

City of Northville







Shop with us.

Isn't it time you experienced everything your downtown has to offer unique shops, exquisite dining, and year-round entertainment? Exciting changes are happening in the downtown, visit us and see for yourself. Downtown Northville, timeless...with a twist!

Visit us at www.downtownnorthville.com







Marquis Theatre Blizzard Breakfast Genitti's Hole-in-the-Wall 108 E. Main

Commission 4th Annual Member

2/5/2010



Canton Township DDA
ShopCanton Brand Identity Update,
Advertising Strategy, Marketing Plan
Implementation, Event Promotion
and Coordination, PR, Social Media
Management, Videos, Website
and Mobile App Development and
Content Management

SHOPCanton

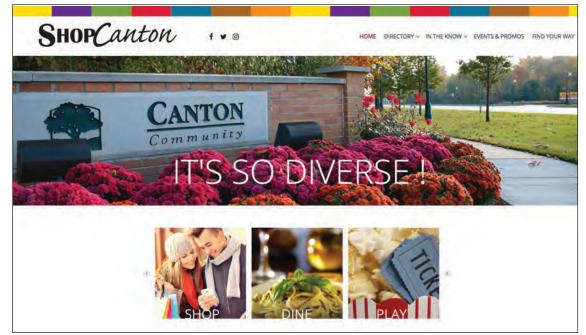
Designers: Sandra Hornyak Kim Rivera

Writers: Sharman Lamka Kim Rivera

Plan: Sharman Lamka Kim Rivera

Events: Sharman Lamka











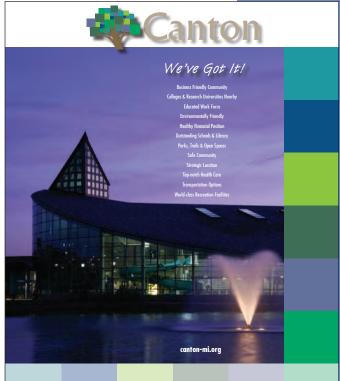
Canton Township Economic Development Brand Identity Update, Brand Guide and Marketing Collateral

Designers: Sandra Hornyak Kim Rivera

Guide: Sandra Hornyak Kim Rivera











Plymouth DDA Brand Identity, Advertising Strategy, Marketing Collateral and Plan

We teamed up with North Star and the community brand was well received!

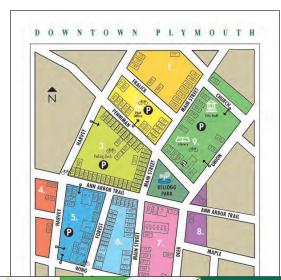
Designer: Kim Rivera

Map Illustration: Kim Rivera

Plan: Kim Rivera Sherrie Brindley



Not Just a Walk in the Park





Downtown Events

Shopping

Dining

Pull-Out

Walking Map

www.downtownplymouth.org





participate of various foreign strong participate of various foreign strong strong participate of various foreign strong participate of foreign strong participate of foreign participate of foreign participate of foreign participate of the Pertin Participate of Kalib Surrius Sale 7:90 a.m. 10:00 g.m. and the Salestina of Salestina Sale

Look for the balloons!

Concert's in the Park

Connect's in the Park

Connecting bands: Reusdays, Jame 21 - July 26, 7:30 p.m. - 9:00 p.m.

Nusis in the Park: Wednesdays at Neon

Nusis in the fac, Endoys, 7:30 p.m.

July 13-15 Art in the Park
Plymorth Art in the Park
Plymorth Art in the Park is Michigan's second largest art fair and has been
that also one of the "Genns of the Genal tables" by AAA Magazine. Visitess,
have expeed Plymorth Art in the Park since its inaugural event in 1980.
Plymorth After Dark 7:00 p.m. -11:00 p.m.
Came use your browth contenties and early the highli shapping, hoose

Downtown Plymouth! This only happens once a year.

Chili Cook Off & Salsa Competition Noon - 5

Chili Cook Off & Salsa Competition Noon - 5

tusinesses, and community organizations. Great Pumpkin Caper 5:30 p.m. - 7:00 p.m.

The Walk of Trees & Santa House Visits



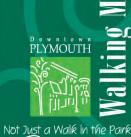
owniowu Plymonib

Not Just a Walk in the Park!

Welcome to Downtown Plymouth, when "It's Not Just a Walk in the Park!" The beautiful Kellogg Park is our signature landmark, but as you explore Downtown, you will also find an eclectic gathering of shops, eateries, and our hometown favorites the Penn Theatre and the Plymouth Historica Museum. Downtown hosts year-round events such as the International Ice Sculpture Spectacular, three summer concert series, and

Whether it's dining at one of the 24 eateries, perusing any of the 100 shops, strolling Kellogg Park, attending a movie at the Penn Theater or just relaxing on a bench with a cup of coffee. see for yourself, why Downtown Plymouth is Not Just a Walk in the Park!

www.downtownplymouth.org





13

Relaxing

Plymouth Art in the Park Brand Identity and Marketing Collateral

Designer Kim Rivera







Milford DDA Brand Identity and Marketing Collateral

Designer Kim Rivera

History Timeline Illustration: Kim Rivera

Web Development: Civic Clarity - Accunet











Milford Memories Summer Festival Brand Identity and Marketing Collateral

Designers: Sandra Hornyak Kim Rivera

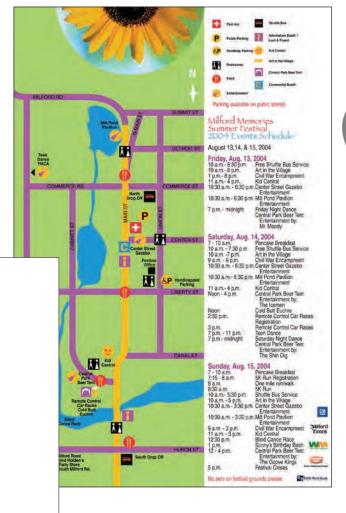
Map Illustration: Kim Rivera



MILFORD Memories

August 12 & 13. 2000

summer festival







City of Milan Brand Identity, Advertising Strategy, Marketing Collateral and Plan

Farmer & Artisan

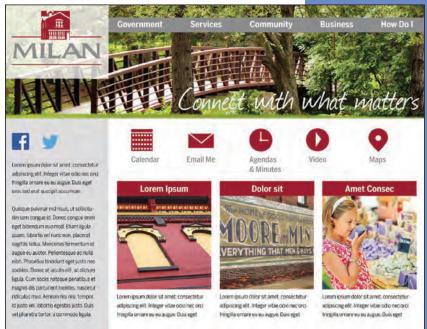
Designers: Sandra Hornyak Kim Rivera

Writer: Jennifer Thomas

Plan: Sharman Lamka Kim Rivera





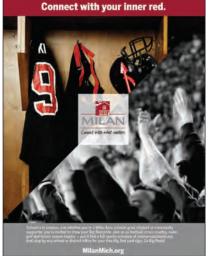




MILAN

WILSON -PARK-





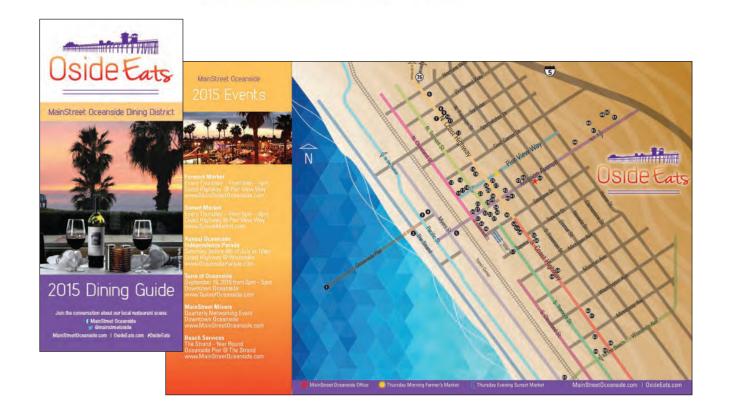


MainStreet Oceanside CA Downtown Dining District Brand Identity, Merchant Outreach, Printed and Webside Map/Directory, Blog Content

Designer Kim Rivera

Map Illustration: Kim Rivera







City of Monroe

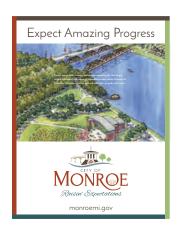
Brand Identity, Advertising Strategy, Marketing Collateral and Plan,

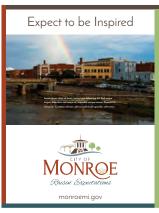
Designers: Kim Rivera Sandra Hornyak

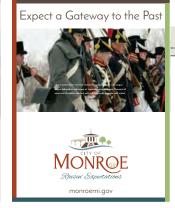
Writer: Jennifer Thomas

Plan: Sharman Lamka Kim Rivera

























Monroe DDA

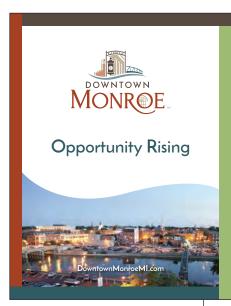
Brand Identity, Advertising Strategy, Marketing Collateral,

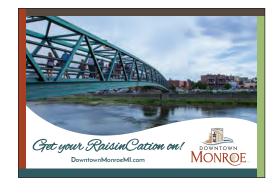
Designers: Kim Rivera Sandra Hornyak

Writer: Jennifer Thomas



Expect Success in Downtown Monroe





Meet Your Neighbors





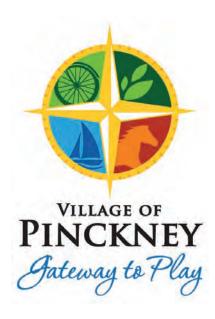
Pinckney DDA Brand Identity, Marketing Collateral, and Website

Designers: Kim Rivera Sandra Hornyak

Writers: Kim Rivera Jennifer Thomas

Website Template: Sandra Hornyak

Web Development: JCWhelan







21

Lakelands Trail Town District

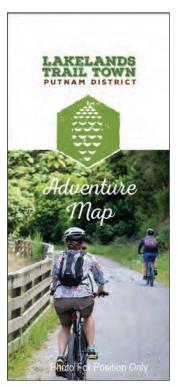
Brand Identity, Brand Standards Guide Advertising Strategy, and Marketing Collateral.

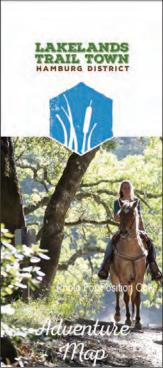
Designers: Kim Ŕivera Sandra Hornyak

Writer: Jennifer Thomas

Plan: Sharman Lamka Kim Rivera











LAKELANDS TRAIL TOWN



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Fenton DDA Brand Identity, Advertising Strategy, Marketing Plan Implementation PR, Event Promotion/Coordination Social Media Management

Designers: Kim Rivera Sandra Hornyak

Map Illustration: Kim Rivera

Writers: Kim Rivera Sharman Lamka Jennifer Thomas

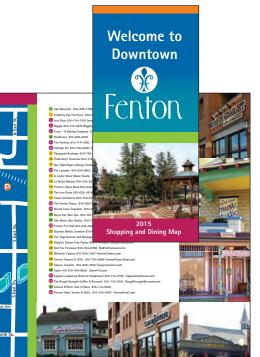
Plan: Sharman Lamka Kim Rivera

Website: Kim Rivera

Events: Sharman Lamka Kim Rivera

KEY:









... to an old-fashioned

Exit Owen Rd. East 2 miles to Downtown • FentonBeCloser.com

Christmas in FCNTON



Fenton

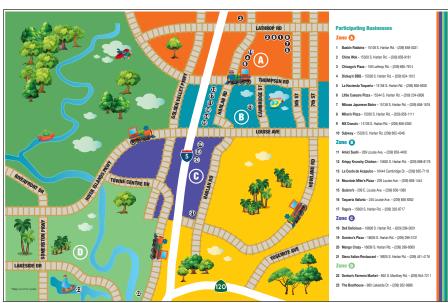
Be Closer

City of Lathrop CA Parks & Recreation Marketing Collateral

Designer: Kim Rivera

Map Illustration: Kim Rivera













City of Lathrop CA Economic Development Brand Strategy & Marketing Collateral

Designers: Kim Rivera Sandra Hornyak

Map Illustration: Kim Rivera

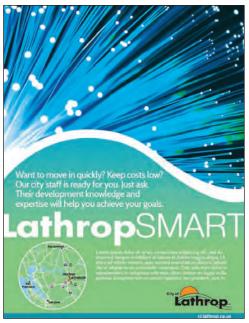
Writer: Jennifer Thomas

LathropSMART

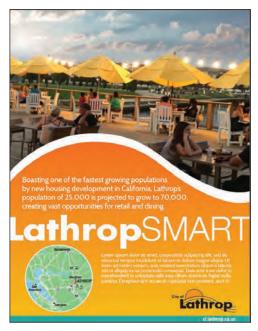


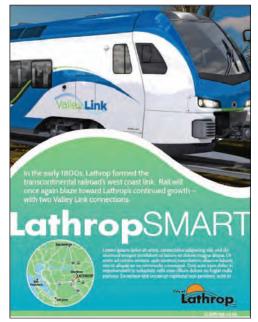












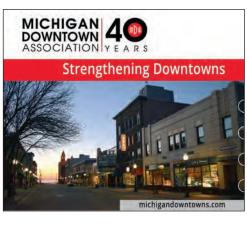


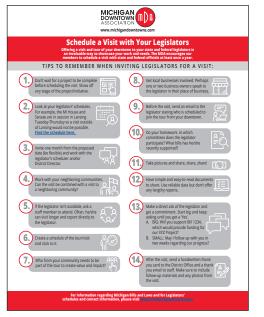
Michigan Downtown Association Marketing Collateral

Designer: Kim Rivera















Michigan Downtown Association Statewide Downtown Day Identity

Designer: Kim Rivera





City of St. Louis Brighton PSD South Lyon DDA Oscoda Township

Website Design

Designers: Kim Rivera Sandra Hornyak

Writer: Sherrie Brindleu



Photo Credit: Denny Sierra, Great Getaways



3. REFERENCES

Allen Park Michigan DDA
Annette Knowles, Formerly DDA Director, Allen Park
Formerly: Downtown/Economic Development Coordinator
City of Monroe M1 (retired)
Can be reached at: 734-639-7880

Canton Twp Michigan DDA Amy Hamilton, DDA Director Canton Twp 1150 Canton Center S, Canton, M1 48188 734-394-5186

Canton Twp Michigan Kristen Thomas, Marketing Analyst and Economic Development Director, 1150 Canton Center S, Canton, MI 48188 734-394-5229

Charter Township of Oscoda Michigan DDA Ann Richards, DDA Director, 110 State St. Oscoda Township M1 48750 989-739-6999

City of Fenton Michigan DDA Michael Burns, Formerly Asst City Manager, DDA Director, Fenton Currently: City Manager, City of Lowell 301 East Main Street, Lowell, M1 49331 616,897,8457

Lake Orion Michigan DDA Molly LaLone, DDA Director 118 N Broadway, Lake Orion, M1 48362 248-693-9742

City of Monroe, Michigan Jody Egen, Director of Communications, Culture and Community Promotion 120 East St. Monroe M1 48161 734-384-9134

City of St. Louis Michigan Phil Hansen, DDA Director 108 W. Saginaw Street, St. Louis, M1 48880 989-681-3017

Michigan Downtown Association Dana Walker, Director RD. Box 3591, North Branch, MI 48461 248-838-9711 Milford Michigan DDA Ann Barnette, DDA Director, 1100 Atlantic Street, Milford, M1 48381 248-684-9719

Milford Memories Summer Festival Jennifer Hill, Event Coordinator Can be reached at 248-736-0532

Northville Michigan DDA Lori M. Ward, A1CP DDA Director, 215 W. Main Street, Northville, M1 48167 248-349-0345

Petoskey Michigan DMB Becky Goodman, Downtown Director, 216 Park Avenue, Petoskey, M1 49770 231-622-8501

Plymouth Art in the Park Diane Quinn and Rachel Rork RO. Box 702490 Plymouth, MI 48170 734-454-1314

Plymouth Michigan DDA Sherry Pryor Brindley, Formerly: DDA Director, Plymouth Formerly: Marketing Director Plymouth Historical Museum Can be reached at: 734-740-0606

South Lyon Michigan DDA Kristen Delaney, Formerly DDA Director, South Lyon Assistant to the CEO, Michigan Municipal Services Authority, PO. Box 12012 Lansing, MI 48901-2012 517-618-9616

Village of Pinckney Michigan DDA Amy Salowitz, Formerly: Village Clerk, (moved out of state) Can be reached at 734-564-2555

Vista Village Business Association, Main Street Program California Gumaro Escarcega, Formerly Executive Director, Vista Village Currently: Main Street Program Manager, Oceanside CA 701 Mission Avenue, Oceanside, CA 92054 760-754-4512 x102

MainStreet Oceanside Rick Wright Executive Director 701 Mission Avenue, Oceanside, California 92054 760-754-4512



4. TESTIMONIALS

I have worked with the dynamic New Moon Visions team for over six years as they assisted the Canton Downtown Development Authority with a highly effective ShopCanton brand. While much of their expertise features marketing the charm of traditional downtowns, they successfully rose to the unique challenge of promoting Canton's Ford Road- a very busy and vibrant 3-mile corridor with a wide mix of both national chain and independent stores and restaurants. We couldn't be happier with the results! The New Moon Visions team members are creative, professional, and responsive; and their services are always provided with the highest integrity.

- Kathleen Salla, Former Director, Canton MI DDA

New Moon's tremendous creativity and outstanding marketing skills provided us with exactly what we needed for our branding campaign. I am continually impressed by their customer service, dedication and professionalism.

- Kristen Thomas, Economic Development and Communications, Canton Township M1

I hope you will be pleased to know that I was very happy with your services. You are just a peach to work with, very eager to please and accommodating, I thought there were many times that you were put to the extra test of having to dig deeply into my mind to figure out exactly what I meant or was thinking and that was my fault, but you persevered and always figured me out. And I will always be grateful for the patience you had with my committee and its members. Your experience with downtowns and how they work was invaluable in the process. I would recommend you highly and without reservation. It is obvious that you care about your work.

- Becky Goodman, Petoskey M1 DMB

Kim Rivera and New Moon Visions are such an integral part of how people see and feel Milford. Beginning with the creation of our logo and tagline 16 years ago, and throughout all of our branding, New Moon has helped us tell the world who we are and what we're about in a way that is uniquely us. Their service has always been thoughtful, timely and finished. It's a pleasure working with them.

- Ann Barnette, Director, Milford M1 DDA

With the help of Kim Rivera and her creative staff at New Moon, the City of Northville launched and impressive marketing and promotional campaign for Downtown Northville. New Moon provided excellent client service that went above and beyond contract services. They were able to bring a diverse group of players together to find a common vision for the community. The Downtown Development Authority, Chamber of Commerce, and merchants association are now all speaking with one consistent voice. The marketing and public relations campaign has been wildly successful. My only regret, is that we did not contract with New Moon years ago for help Their professional advice has made all the difference!

- Lori M. Ward. Northville M1 DDA

I think that what sets Kim Rivera and New Moon Visions apart, as a vendor and as a creator, is the ability to really listen to what the client, or in this case community, is saying and to translate that vision into beautiful, lively, vibrant graphics. Her enthusiasm, down-to-earth approachable demeanor, and a genuine desire to provide the best work possible stood out as we interviewed several firms. She has a gift for balancing her professional guidance with the input from the client/community. Above all she has the professionalism, integrity, flexibility, and talent that made her the best fit for our project. This year, due to the momentum that we have created with the implementation of the various aspects of the marketing plan, our merchants reported sales that met or exceeded last year's sales. In the current economy, that is quite a feat. We heard feedback that credited the comprehensive marketing plan for this.

- Sherrie Pryor Brindley, Plymouth Michigan DDA



5. PROJECT SCOPE / INVESTMENT

LOGO AND SIGN/COLLATERAL TEMPLATES

Logo Variations:

Each logo variation should utilize the approved color palette* and include the following versions: full color, black-only, blue (Pantone 648)-only, reverse (white) and, if applicable depending on design, horizontal, vertical, icon-only versions in the aforementioned colors. Provide original/raw design files, as well as in PDF, jpg*, and png* formats.

*We are open to possibly introducing additional colors that complement our current palette based on designer recommendation.

New Moon plans to gather input and present 1 round of concepts with 1-2 rounds of customary changes and finish art provided in all digital formats requested:

SIGNAGE TEMPLATES AND SPECS:

A variety of signage templates should also be created to include the new logo variations.

New Moon plans to gather input and present 1 round of concepts with 1–2 rounds of customary changes and finish art provided in all digital formats requested:

- o Wall Sign: 20' wide x 4' high
- o Parking Structure Banner 14' wide x 4' high
- o A-Frame Template: 2' wide x 3' high
- o Farmers Market Kiosk Poster 36" wide x 62" high
- o Welcome/Info Tent Banner 120" wide x 18" high
- o North Old Woodward Lightpole Banners: 3' wide x 10' high
- o Farmers Market Produce Guide Rack Card: 4" wide x 9" high
- - o Social Media Templates
 - Facebook
 - Profile: 170 x 170 pixels
 - Cover Photo: 820 x 312 pixels
 - Post: 1200 x 630



Place Branding & Marketing

0	 Profile: 110 x 110 pixels Post: 1080 x 1080 Stories: 1080 x 1920 Constant Contact Eblast Header Graphic: no larger than 600 pixels wide Farmers Market Impact Report Template: 8.5" x 11" Social Media Template for Standard Posts (Instagram and Facebook)
0 0 0 0 0	Summer Events 11x17 Poster Template Summer Events 4.25"wide x 5.5" high counter card Summer Events Kiosk Poster: 36" wide x 62" high Summer Logo A-Frame Template: 2' wide x 3' high Social Media Templates Facebook Profile: 170 x 170 pixels Cover Photo: 820 x 312 pixels Post: 1200 x 630 Instagram Profile: 110 x 110 pixels Post: 1080 x 1080 Stories: 1080 x 1920 Constant Contact Eblast Header Graphic: no larger than 600 pixels wide Summer Impact Report Template: 8.5" x 11"
0 0 0 0 0 0	Winter Events 11x17 Poster Template Winter Events 11x17 Poster Template Winter Events 4.25" wide x 5.5" high counter card Winter Events Kiosk Poster: 36" wide x 62" high Winter Logo A-Frame Template: 2' wide x 3' high Vendor Tent Sign Template (for Winter Markt vendors) Social Media Templates • Facebook • Profile: 170 x 170 pixels • Cover Photo: 820 x 312 pixels • Post: 1200 x 630 • Instagram • Profile: 110 x 110 pixels • Post: 1080 x 1080 • Stories: 1080 x 1920 Constant Contact Eblast Header Graphic: no larger than 600 pixels wide Winter Impact Report Template: 8.5" x 11"

Instagram



•	Templates with General Logo	\$460
	o General Logo Welcome/Info Tent Banner 120" wide x 18" high	
	o Annual Calendar of Events Rack Card Template: 4" wide x 9" high	
	o Social Media Templates	
	 Facebook 	
	 Profile: 170 x 170 pixels 	
	• Cover 820 x 312 pixels	
	• Post: 1200 x 630	
	 Instagram 	
	D (I 110 110 : I	

- Profile: 110 x 110 pixels
- Post: 1080 x 1080
- Stories: 1080 x 1920
- Twitter
 - Profile: 400 x 400 pixels
 - Header 1500 x 500 pixels
- Youtube
 - Profile: 800 x 800 pixels
 - Cover: 2560 x 1440 pixels
- o Constant Contact Eblast Header Graphic: no larger than 600 pixels wide
- o General Map of the Birmingham Shopping District (to be used for events, retail recruitment, etc).
 - Include streets, municipal parking structures and lots and other landmarks, an edit-able legend/key
 - Provide original/raw files (ai or eps, NOT flattened), and scalable (If the Birmingham Shopping District requires a more detailed map with numbered/categorized businesses included, we would be glad to discuss specifics and provide a quote for that more intricate work)

At New Moon, we aim to please! The following will help the process run smoothly:

- Client to provide organized files with high quality photos and complete written content (stock photos/research/writing are additional)
- Client to provide Google map and mark the district boundaries and highlights to include on the general map
- In order to be most productive, graphic design reviews will be with client point of contact..
- If needed, New Moon will meet via phone or conference call ie. Zoom or GoTo meeting.
- Art will be designed in the industry standard- Adobe Creative Suite.
- If any additional services outside of the scope of this proposal are needed by the community, New Moon would be delighted to supply estimates for such work, i.e. ad campaigns, postcards, posters, banners, brochures, additional maps, event promotion, additional social media images, video montages/animated gifs etc for optimal social presence.



^{*} New Moon is extremely accommodating and adapts work plan to coincide with client needs. Timing depends on client's schedule and cooperation.

Sample Concepts

Designer: Kim Rivera

Introducing yellow/orange to brand color palette.

Here are a few variations for the seasonal logo ideas based on my first impression of Downtown Birmingham, and my own personal experience, having worked in Downtown Birmingham early on in my career, at an advertising agency on Hamilton Row

~ Kim Rivera

Summer Concepts



v1 Simply introduce color changes for spring/summer



v2 Homage to Theater marquis landmark icon downtown



v3 Spring to life/seasonal foliage, utilizing brand statue as organic element, rotating swashes from brand to create floral

Winter Concepts



v1 Simply introduce color changes for winter/holiday



v2 Homage to Theater marquis landmark icon downtown



v3 Winter evergreen/seasonal utilizing brand statue alteration as organic element, rotating swashes from brand to create starlight/snow





Cristina Sheppard-Decius <csdecius@bhamgov.org>

Recap of our Meeting

3 messages

Julie Sloan <iulie@shoploval.com>

To: Cristina Sheppard-Decius BSD executive Director <csdecius@bhamgov.org>

Fri Apr 21 2023 at 10:06 AM

Thank you for your time last week. I enjoyed chatting about how our organizations could potentially work together and making you aware of our resources. Here's a brief recap of the opportunities we can offer and how we might partner up to achieve our mutual mission to support the small businesses in Birmingham:

Our training and event space can be made available for your next gathering and we can discuss an arrangement if it would be needed on a regular basis i.e. for your monthly board meetings. Find photos and more details here.

Soapbox Studio and WJR Radio Show

Our state of the art in-house recording studio offers podcasting and webcasting for live and recorded content creation. Featuring radio broadcast, podcasting, spot production and corporate intranet/conference calls. We'd like you to keep our studio services in mind when you begin exploring your own podcast, or let your members know about our capabilities. We would also be happy to invite Birmingham merchants or a BSD representative to participate as quests, where appropriate, on any of Jeff Sloan's radio shows, which are broadcast daily and weekly on WJR.

Merchant Support at BSD Meetings

Our team from ShopLoyal and our parent company StartupNation would be pleased to present educational sessions at future BSD Merchant Meetings. Relevant topics could include how to engage and retain your customers for increased profitability, email marketing tactics, etc.

ShopLoyal Digital Platform

Our newly released mobile application for small businesses is launching in the Birmingham area. At a high level, ShopLoyal is built for locally owned businesses and offers them the ability to drive repeat business and treat their customers with concierge type service. Our community centric approach also offers customer acquisition opportunities. We've already seen this happening on the platform. For example, some ShopLoyal users who are Insiders at Todd's room, have discovered Rotate Boutique in the directory and have chosen to add them as a favorite as well. They then can receive multiple incentives pushed directly from each business and have the ability to have a one to one communication platform with all of their favorite merchants, all in one central place on their mobile device, for free,

The BSD is invited to register on the platform and use ShopLoyal as your downtown's digital tool, as a way to support your member businesses as well as promote your organization's events to the general public, for example you could offer Birmingham gift cards to be used at local businesses or perhaps at the Farmer's Market.

In this early phase, we're looking to recruit new Birmingham merchants to the ShopLoyal platform. We're also seeking ways to achieve consumer sign-ups (each merchant is encouraged to invite their customers to join them on the app, but we're also looking for opportunities to go directly to consumers). We are not currently charging Birmingham merchants who register during our soft launch - as a courtesy to our hometown - and the same arrangement would be offered to your organization.

NeedAnything

The BSD could utilize NeedAnything's digital tool as a way to support vendors at the Farmer's Market (or any business) and drive incremental sales, while saving consumers an extra trip. The mobile app is designed to automatically alert a user's contacts when they are at a specific location. For example, the app would send a real time alert to the user's spouse or neighbor: "I'm at the Birmingham Farmer's Market! Do you need anything?" The app is free for consumers to use and would provide you as the registered admin business with valuable user data.

Farmer's Market

We would love to take advantage of having a consumer facing booth at a few of your upcoming Farmer's Market. As discussed, late summer would probably work best to give us time to build our local merchant directory. Do you have availability in August / September?

I think that covers it, but if I've left anything out or you have further thoughts, we're open to pursuing any additional, new opportunities. We welcome a future discussion to find out if any of our resources fit with your objectives, and how the BSD might be able to support the local launch and growth of our digital tools designed to drive more traffic to your downtown.

We love our town and look forward to working together on our mutual goal to keep Birmingham the BEST shopping district around!

Best Julie Sloan iulie@shoploval.com 847-612-1554 Shoployal.com Shop**Loval**

Cristina Sheppard-Decius <csdecius@bhamgov.org>

To: Julie Sloan <julie@shoployal.com>

Fri, Apr 21, 2023 at 1:30 PM

This is great, thank you! I'll be sharing this with our committees and staff to noodle over all of the opportunities! Have a great weekend! Talk soon! [Quoted text hidden

Cristina Sheppard-Decius, CMSM **Executive Director** Birmingham Shopping District

Office: 248.530.1250 / Mobile: 248.639-9448



www.ALLINBirmingham.com

Sign up for Shopping District e-news: www.allinbirmingham.com/enews

Cristina Sheppard-Decius <csdecius@bhamgov.org>

To: Jaimi Brook <jbrook@bhamgov.org>, BSD Events <ngerkey@bhamgov.org>

Fri. Apr 21, 2023 at 1:32 PM

Please follow up with Julie on what might be possible with the Farmers Market for a booth in August/September timeframe. They are located above Walgreens. Also, if you want more detail on the NeedAnything app, let her know.

[Quoted text hidden [Quoted text hidden]



STATEMENT OF WORK 5

SOW Effective Date:	January 1, 2023 – June 30, 2023	
Name of Customer:	Birmingham Shopping District	
Renewal Term:	July 2023	

This statement of work ("Statement of Work" or "SOW") is entered into as of the SOW Effective Date set forth above and is made a part of the Master Services Agreement entered into between Miles Partnership, LLLP and the Customer identified above (the "Agreement"). Capitalized terms not defined in this Statement of Work have the meanings given in the Agreement.

Term

The term of this Statement of Work will begin on the SOW Effective Date and unless terminated earlier as provided in the Agreement, will continue in effect for the length of the Initial Term set forth above, and will automatically renew for the period of the Renewal Term set forth above, unless either party provides to the other party written notice no later than ninety (90) days prior to the then-current scheduled expiration of the Initial Term or Renewal Term of that party's intention that the Statement of Work not be renewed.

Monthly Services & Deliverables (revised 6-month contract)

\$525.00
\$115.00
\$150.00
\$640
\$1,430
\$8,580

Compensation

Miles shall invoice monthly, with 30 days net due. Miles will invoice Customer for the fees as provided in the Agreement.

Additional Work: Additional work outside of this scope of services (maintenance/development requests, one-off reporting or analysis, additional client meetings, etc.) will be billed at an hourly rate of \$160/hour (noting that any additional services requested must be estimated and approved in advance by the client).



The parties have executed this Statement of Work No. 5 as of the date first set forth above.

Miles Partnership, LLLP	Birmingham Shopping District
-	/ Shiring
Signature	Signature Cristina Sheppard-Decius
Printed name	Printed name EXECUTIVE DIRECTOR
Title	Title 4-20-23
Date	Date