

Business Development Committee

October 22, 2020

Members: Surnow (Chair), Hockman, Quintal, McKenzie

Staff: Tighe

1. Welcome and Introductions

PRESENT: Surnow, Hockman, Quintal, McKenzie ABSENT: ADMINISTRATION: Tighe GUESTS: Cindy Ciura, CC Consulting

2. Retention and Growth

- a. Virtual Real Estate Broker and Property Owner Summit The BSD hosted a real estate summit featuring CoStar who presented an overview of the national and local real estate market, a Community Development presentation on new development in Birmingham, and an update on retail real estate in Birmingham. Slide presentations are attached to this report for review.
- b. October merchant meeting held featuring the "Retail Doctor" Bob Phibbs who provided retailers tips on how to have a successful holiday sales season. Additionally, the BSD provided updates on holiday activities and initiatives taking place i.e. The Great Decorate, Santa House, free valet parking, free parking in garages, etc.

3. Attraction

- a. CC consulting provided an update on our prospective retailer list. The committee discussed ways to improve the pipeline report and hope to have changes implemented by the December board meeting.
- b. The committee discussed how it can continue to refine its strategy during COVID-19 to include defining its goals, objectives and key performance indicators to better help the BSD measure metrics in business development.

NEXT MEETING: Thursday, November 26, 2020 at 8:30 a.m.

2020-21 Budget: \$190,000 Remaining balance after October vouchers: \$164,019